## Booking flights to Uganda

- 1. Check out all airlines as prices and schedules very. We like Google.com/flights. Consolidators can sometimes get you a better price than working directly with an airline. But, google them for quality and reliability.
- 2. Pay attention to taxes, fees and baggage that can make airlines that look less expensive at first glance really be more costly.
- 3. Pay close attention to layover times.

a. Give yourself at least 1 hour, but preferably 2 for layovers within the U.S., in particular on the way to Uganda. If you miss a flight in the U.S. on the way back there is likely to be another flight to your home airport that day. Give yourself at least 2 hours in foreign airports as you will sometimes need to pick up your luggage to take to your next flight and may have to check in again if the airline at the beginning will not check you through the whole way. If all your flights are booked through one airline and you fly on partner airlines they will honor their delays and work with you at no cost. Remember that missing a flight in a foreign airport can mean waiting 2-3 days for the next flight to Uganda.

b. For safety reasons, unless you want to go sightseeing, avoid making your layovers in foreign airports too long. It can also make your travel time very long. Remember that if you choose a route that has you spend the night somewhere along the way you are adding hotel, food and land transportation costs as well as more activity in a foreign country.

- 4. At a minimum you will have at least one international layover. You may choose more to save costs, but keep in mind that every time you add a leg to your flight you add the risk to your personal security as well as lost luggage and schedule interruptions. This also lengthens your travel time and could increase costs for meals, and sometimes, hotels.
- 5. We do not recommend that women flying without their husband travel through Muslim countries as your rights may be limited in an emergency. More westernized airlines & countries like Emirates or Qatar are okay.
- 6. Always purchase travel insurance that includes trip interruption or delay. Although you still need to carry funds with you to pay for these needs at the time, this insurance will reimburse all your costs. Be sure to keep receipts and carry your insurance instructions with you. Insuremytrip.com compares insurance providers. Be sure to get at least \$100,000 medical evacuation coverage. Baggage reimbursement levels greatly very and some will not insure some electronics & camera equipment. If you take 2 carry-ons, be sure one is checkable in case you are asked to check one at some point.

## While traveling

1. Always carry with you your travel insurance information including their phone number. Also carry phone numbers for a HUM U.S. which you may call on Whatsapp at any time of day or night and Katherine's number in Uganda. HUM U.S.-Cindy Stutheit: 303-847-9522. Uganda-Katherine: 011-256-772-457394. If you call Cindy she will contact Katherine for you.

2. Take enough cash along to be able to cover 2-3 days, probably at least \$500. A debit card will probably not be accepted, so you will need cash or a credit card. The insurance will reimburse you when you return home and file the claim. Be sure to keep all receipts.

3. Always talk to the airline agent to see what they can do for you all the way to your final destination. Clarify what changes are at no cost to you and what you will be expected to pay. Partner airlines will move baggage for you, but you will need to be sure to leave longer layovers if you combine non-partner airlines.

4. If you are delayed at a U.S. layover and know that this will make you miss your connection at a foreign airport choose to stay in the U.S. city for the 1-3 day delay rather than in a foreign city. Of course, clarify that this change will not cost you any more with the airline. Or go ahead a visit the country you'll be delayed in if you're comfortable with it.

5. Always clarify with the airline what hotel accommodations they will pay for if the delay is their fault. Generally speaking, they do not consider weather and other acts of God delays to be their fault.

6. Refer to your travel insurance instructions and call them if so instructed.

7. Call Katherine or Cindy to report your delay.

8. Be aware that many airlines will not cover the cost of anything discovered after your baggage leaves the airport. If you have expensive or fragile items that you want to be sure are there and in one piece, be sure to check all of your baggage when you pick it up.